



FAN ENGAGEMENT ASSISTANT

The Lorna Jane Queensland Firebirds are looking for friendly, energetic members of our purple community who have the ability and confidence to be an amazing Fan Engagement Assistant for the 2020 Suncorp Super Netball season.

Position Description

Fan Engagement Assistants will be responsible for the set up and pack down of activations such as signage and partner activations on display. Fan Engagement Assistants will be the first point of contact for spectators arriving at the venue. They will greet spectators, answer any questions, and hand out giveaways, Match Day programs and Firebirds posters.

Applicant Requirements:

- Minimum age of 14 years old.
- All volunteers aged 18 or over must adhere to the requirements of holding a current blue card. If you don't currently hold a valid blue card, please see the following website for further information and how you can obtain one:
<https://www.bluecard.qld.gov.au/applications/applications.html>

Availability:

Fan Engagement Assistant must be available on the following dates:

Date	Round	Match	Venue
Sunday 10 May	2	1:00pm	Nissan Arena
Saturday 23 May	4	3:00pm	Nissan Arena
Sunday 7 June	6	1:00pm	Nissan Arena
Saturday 20 June	8	3:00pm	Nissan Arena
Sunday 12 July	10	3:00pm	Nissan Arena
Saturday 25 July	12	3:00pm	Nissan Arena
Saturday 1 August	13	3:00pm	Nissan Arena

Reporting Relationships

Reports to the Workforce Coordinator, Front of House Supervisor, Event Coordinator & Event Manager.

Key Responsibilities

Pre-Match

- Arrive at venue 2 hours before the start of the game.
- Deliver and set up all equipment, including but not limited to signage as directed by Front of House Supervisor and NQ Staff.
- Hand out giveaways, Match Day programs and Firebirds posters to spectators on the plaza and concourse, as advised by the Workforce Coordinator.

During Match

- Ensure that all items are collected and packed away from plaza and concourse.
- Return accreditation to Workforce Coordinator.

If you think you're the perfect fit to be one of our amazing Fan Engagement Assistants, register your interest via the **[FIREBIRDS VOLUNTEER APPLICATION FORM](#)**.