

## **VIP EXPERIENCE ASSISTANT**

The Lorna Jane Queensland Firebirds are looking for enthusiastic, reliable and personable members of our purple community to be VIP Experience Assistants for the 2020 Suncorp Super Netball season. If you're interested in getting an insight into corporate relations, relationship building and servicing partners and VIP attendees, this is the position for you.

## **Position Description**

Assist in the delivery of the official Firebirds pre-match function or be responsible for greeting and delivering tickets to guests.

Applicant Requirements:

- Minimum age of 18 years old.
- All volunteers aged 18 or over must adhere to the requirements of holding a current blue card. If you don't currently hold a valid blue card, please see the following website for further information and how you can obtain one: <u>https://www.bluecard.qld.gov.au/applications/applications.html</u>

Availability:

VIP Experience Assistant must be available on the following dates:

Date	Round	Match	Venue
Sunday 10 May	2	1:00pm	Nissan Arena
Saturday 23 May	4	3:00pm	Nissan Arena
Sunday 7 June	6	1:00pm	Nissan Arena
Saturday 20 June	8	3:00pm	Nissan Arena
Sunday 12 July	10	3:00pm	Nissan Arena
Saturday 25 July	12	3:00pm	Nissan Arena
Saturday 1 August	13	3:00pm	Nissan Arena

## **Report Relationships**

Reports to the Partnership Coordinator and Workforce Coordinator.

## Key Responsibilities

Pre-Match:

- Arrive at venue 2 hours before the start of the game.
- Sign in and collect accreditation from Workforce Coordinator.
- Assist in the set-up of the pre- and post-match function room.
- Greet and field any questions and direct guests to the function room.
- Escort VIP guests to the function room and to their respective seating in the venue prior to the match, if requested.
- Greet VIP guests and assist in the delivery of the pre- and post-match function.
- Organise and display tickets for all VIP guests attending.

During Match:

• Return accreditation to Workforce Coordinator.

If you think you're the perfect fit to be one of the VIP Experience Assistants, register your interest via the **FIREBIRDS VOLUNTEER APPLICATION FORM.**