



FAN ENGAGEMENT ASSISTANT

The Lorna Jane Queensland Firebirds are looking for friendly, energetic members of our purple community who have the ability to confidently work independently as a Fan Engagement Assistant for the 2018 Suncorp Super Netball season.

Position Description

Fan Engagement Assistant's will assist in the set up and pack down of foyer activations such as signage & partner activations on display. Fan Engagement Assistant's will be the first contact spectators have when arriving at the venue, and will be required to greet spectators, field any questions as well as hand out give-aways, Match Day programs and Firebirds posters.

Applicant Requirements:

- Minimum age of 18 years old.
- All volunteers aged 18 or over must adhere to the requirements of holding a current blue card. If you don't currently hold a valid blue card, please see the following website for further information and how you can obtain one:

<https://www.bluecard.qld.gov.au/applications/applications.html>

Availability:

Fan Engagement Assistant must be available on the following dates,

Date	Match Starts	Venue
Sunday 6 May	1:00pm	Brisbane Entertainment Centre (Boondall)
Saturday 26 May	3:00pm	Brisbane Entertainment Centre (Boondall)
Sunday 24 June	3:00pm	Brisbane Entertainment Centre (Boondall)
Saturday 7 July	3:00pm	Gold Coast Sports and Leisure Centre, Gold Coast
Sunday 15 July	1:00pm	Brisbane Entertainment Centre (Boondall)
Sunday 29 July	1:00pm	Brisbane Entertainment Centre (Boondall)
Saturday 4 August	3:00pm	TBC

Reporting Relationships

Reports to the Event Operations Staff & Volunteer Coordinator

Key Responsibilities

Pre-Match

- Arrive at venue 2 hours prior to the start of the game
- Deliver & set up all equipment, including but not limited to signage as directed by Volunteer Supervisor
- Hand out give-aways to spectators in the foyer, as advised by the Volunteer Supervisor
- Assist in any foyer activities

During Match

- Ensure that all items are collected and packed away from foyer area
- Assist with any in-match activations as requested by Event Operations Staff.

Post-Match

- Return accreditation to Volunteer Supervisor

Remuneration

- Exclusive Firebirds Volunteer Shirt
- 1 x complimentary ticket to every home game (access to purchase additional tickets)
- Free parking

If you think you're the perfect fit to be a part of the Fan Engagement, register your interest via the **[FIREBIRDS VOLUNTEER APPLICATION FORM](#)**.