



FAN ENGAGEMENT ASSISTANT

The Lorna Jane Queensland Firebirds are looking for friendly, energetic members of our purple community who have the ability to confidently work independently as a Fan Engagement Assistant for the 2019 Suncorp Super Netball season.

Position Description

Fan Engagement Assistant's will assist in the set up and pack down of foyer activations such as signage & partner activations on display. Fan Engagement Assistant's will be the first contact spectators have when arriving at the venue, and will be required to greet spectators, field any questions as well as hand out give-aways, Match Day programs and Firebirds posters.

Applicant Requirements:

- Minimum age of 18 years old.
- All volunteers aged 18 or over must adhere to the requirements of holding a current blue card. If you don't currently hold a valid blue card, please see the following website for further information and how you can obtain one:

<https://www.bluecard.qld.gov.au/applications/applications.html>

Availability:

Fan Engagement Assistant must be available on the following dates,

Date	Dates	Match	Venue
SSN Pre-season Tournament	8-10 March	TBC	Queensland State Netball Centre

Date	Round	Match Starts	Venue
Saturday 4 May	2	3:00pm	Queensland State Netball Centre
Sunday 19 May	4	3:00pm	Queensland State Netball Centre
Saturday 1 June	6	7:00pm	Queensland State Netball Centre
Sunday 9 June	7	1:00pm	Queensland State Netball Centre
Sunday 16 June	8	1:00pm	Queensland State Netball Centre
Saturday 27 July	10	3:00pm	Queensland State Netball Centre
Sunday 11 August	12	1:00pm	Queensland State Netball Centre

Reporting Relationships

Reports to the Event Operations Staff & Volunteer Coordinator

Key Responsibilities

Pre-Match

- Arrive at venue 2 hours prior to the start of the game
- Deliver & set up all equipment, including but not limited to signage as directed by Volunteer Supervisor
- Hand out give-aways to spectators in the foyer, as advised by the Volunteer Supervisor
- Assist in any foyer activities

During Match

- Ensure that all items are collected and packed away from foyer area
- Assist with any in-match activations as requested by Event Operations Staff.

Post-Match

- Return accreditation to Volunteer Supervisor

If you think you're the perfect fit to be a part of the Fan Engagement, register your interest via the **[FIREBIRDS VOLUNTEER APPLICATION FORM](#)**.