



VIP EXPERIENCE ASSISTANT

The Lorna Jane Queensland Firebirds are looking for enthusiastic, reliable and personable members of our purple community to be VIP Experience Assistants for the 2018 Suncorp Super Netball season. If you're interested in getting an insight into corporate relations, relationship building & servicing partners and VIP attendees, this is the position for you.

Position Description

Assist in the delivery of the official Firebirds pre-match function or be responsible for greeting and delivering tickets to guests.

Applicant Requirements:

- Minimum age of 18 years old.
- All volunteers aged 18 or over must adhere to the requirements of holding a current blue card. If you don't currently hold a valid blue card, please see the following website for further information and how you can obtain one:

<https://www.bluecard.qld.gov.au/applications/applications.html>

Availability:

VIP Experience Assistant must be available on the following dates,

Date	Match Starts	Venue
Sunday 6 May	1:00pm	Brisbane Entertainment Centre (Boondall)
Saturday 26 May	3:00pm	Brisbane Entertainment Centre (Boondall)
Sunday 24 June	3:00pm	Brisbane Entertainment Centre (Boondall)
Saturday 7 July	3:00pm	Gold Coast Sports and Leisure Centre, Gold Coast
Sunday 15 July	1:00pm	Brisbane Entertainment Centre (Boondall)
Sunday 29 July	1:00pm	Brisbane Entertainment Centre (Boondall)
Saturday 4 August	3:00pm	TBC

Report Relationships

Reports to the Partnership Coordinator & Volunteer Supervisor

Key Responsibilities

Pre-Match:

- To arrive at venue 2 hours before the start of the game
- Collect accreditation & match tickets from Volunteer Supervisor & sign in.
- Assist in the set up of the pre- & post-match function room.
- Greet & field any questions and direct guests to the function room.
- Escort VIP guests to the function room & to their respective seating in the venue prior to the match, if requested.
- Greet VIP guests and assist in the delivery of the pre- & post-match function.
- Organise and display tickets for all VIP guests attending.

During Match:

- Return accreditation to Partnerships Coordinator or Volunteer Supervisor.

Remuneration

- Exclusive Firebirds Volunteer Shirt
- 1 x complimentary ticket to every home game (access to purchase additional tickets)
- Free Parking

If you think you're the perfect fit to be one of the VIP Experience Assistants, register your interest via the **[FIREBIRDS VOLUNTEER APPLICATION FORM](#)**.